

E-ticket

Departure Flight



Etihad
EY-352
Economy

Wednesday, 15 May 2024

22:35 ● Riyadh (RUH)
King Khaled Intl

01:20 ○ Abu Dhabi (AUH)
Zayed International Airport - Terminal A
16 May

Traveloka Booking ID

1138419650

Airline Booking Code (PNR)

5TMZ43

NON-REFUNDABLE

Stop to change planes in Abu Dhabi (9h 30m)

At this stop, you need to:

- ✓ Bring your passport and transit visa (if required)



Etihad
EY-472
Economy

Thursday, 16 May 2024

10:50 ● Abu Dhabi (AUH)
Zayed International Airport - Terminal A

22:10 ○ Jakarta (CGK)
Soekarno Hatta International Airport - Terminal 3
International
16 May



Present e-ticket and passport at check-in



Check-in **at least 90 minutes** before departure



All times shown are in local airport time

Passenger Details

No.	Passenger(s)	Route	Flight Facilities	Ticket Number
1.	Mr. OMAR THALIB (Adult) GarudaMiles Etihad 109911056 GarudaMiles Etihad 109911056	RUH - AUH	 7 KG Cabin Baggage *With a specific dimension subject to airline's policy  30 KG Baggage	6072020606440
		AUH - CGK	 7 KG Cabin Baggage *With a specific dimension subject to airline's policy  30 KG Baggage	6072020606440
2.	Mr. IBRAHIM THALIB (Adult)	RUH - AUH	 7 KG Cabin Baggage *With a specific dimension subject to airline's policy  30 KG Baggage	6072020606441
		AUH - CGK	 7 KG Cabin Baggage *With a specific dimension subject to airline's policy  30 KG Baggage	6072020606441
3.	Mr. MUNIR UMAR (Adult)	RUH - AUH	 7 KG Cabin Baggage *With a specific dimension subject to airline's policy  30 KG Baggage	6072020606442
		AUH - CGK	 7 KG Cabin Baggage *With a specific dimension subject to airline's policy  30 KG Baggage	6072020606442

Airline Conditions of Carriage

Please read and understand the following airline's conditions of carriage



EY : <http://www.traveloka.com/x/coc/ey>



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Travel Requirements

To ensure a smooth journey, kindly ensure that you are aware of the travel requirements for your destination, including any transit cities.

For the most updated requirements, check <https://trv.lk/safe-travel>

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How to Reschedule

1. Log in to your Traveloka account via <https://www.traveloka.com/login>, or your Traveloka App.
 2. Go to **My Booking** and open the booking you want to reschedule. If rescheduling is available for your booking, click **Request Reschedule**.
 3. Don't worry, your initial booking will still be valid until your new e-ticket is issued.
 4. Select the flight and passenger you want to reschedule.
 5. Enter your new preferred flight details. Then, select your new flight.
 6. Check your booking details and click **Continue** to submit your reschedule request.
 7. If the price was not available when you were selecting your new flight, wait for your new ticket price to be confirmed.
 8. If you need to pay for the fare difference or rescheduling fee, please complete your payment within the given time limit.
 9. After your payment is successful, you will receive your new e-ticket in **My Booking** and email.
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How to Refund

1. Log in to your Traveloka account via <https://www.traveloka.com/login>, or your Traveloka App.
2. Go to **My Booking** and open the booking you want to refund. Then, click **Request Refund**.
3. Don't worry, your booking will still be valid until you have submitted your refund request.
4. Read the general refund info about your booking. If your flight is refundable, click **Start My Refund** to begin your refund process.
5. Select your refund reason and the passenger you want to refund.
6. Complete your refund requirements, such as uploading your refund documents or filling in your bank account details.
7. Review your refund details and click **Submit Refund**.
8. We will review your refund request and forward it to the airline.
9. You will be notified of every progress of your refund. But, you can also keep track of your refund status via **My Booking**.

All refund should be processed through Traveloka. Otherwise, refund will not be approved by airline.



Need to buy extra baggage, refund, reschedule, or change your booking details?
[Check the Manage Booking section on your E-Ticket.](#)

We're ready to help you

Inform your booking ID 1138419650 when contacting us via call or email below:

 **0804-1500-308**

 **cs@traveloka.com**

 **Contact Us**

 **Go to Help Center • trv.lk/help**



No Need to Print

Save trees, go paperless!
View and use your item upon redemption or entry by going to My Booking in Traveloka App.



Real-Time Flight Status

Updates on the latest flight status are available in My Booking in Traveloka App. You can also share this info with friends and family!

